

Limited Warranty Information

Thank you for choosing an Alpine product! We aim to please with our wide range of products including Fountains, Birdbaths, Statuary, Pond Supplies & More. All of our products are constructed from the highest quality materials. In the event that we have not achieved our usual standard of excellence, we will repair or replace the item, at our discretion, within the warranty period. A valid proof of purchase, with the purchase date clearly indicated, must be provided. Photos of defective merchandise will also be required to help distinguish the actual cause of the defect. Please read below for a detailed description of warranty coverage.

- **Water Damage**

Alpine products are not manufactured to withstand extreme temperatures. Improper storage that allows water to freeze within a product may cause damage and is considered negligence and will, therefore, not be covered under this warranty. The use of "hard water," and/or caustic cleaners, can affect the paint or other finishes. Failure to keep the unit clean, and use of such additives/cleaners, will also void the warranty. Please note: for fountains, it is normal for some splashing to occur and protecting the immediate surfaces is not the responsibility of Alpine Corporation.

- **Paint & Color (Retention and/or Loss)**

The use of water will cause natural erosion to the color. This area can be touched up using standard paint. The paint is designed to protect the entire finish against breakdown of color. As with any product, all finishes with time will gradually fade and discolor. The warranty will only cover against severe or complete fading within the first year, from date of purchase, with the above exclusion.

- **Procedure/Service**

Should a warranty/claim be needed, you should contact the retailer from whom you purchased the product. If that not an option, you can contact Alpine Corporation at www.alpine4u.com. When contacting Alpine Corporation, you must be prepared to show proof of purchase, provide photographs, and any other information needed to validate your claim. This may be necessary to distinguish between a partial or complete replacement of a defective product. The warranty does not cover any items with multiple parts; the warranty will ONLY cover the individual component of the unit/item that may be defective. Replacement parts can be made available to a consumer through the original selling party, or an approved parts retailer. If this is not an option, contact our customer service department.

- **Not Covered Under Warranty**

The limited warranty will NOT cover cases of damages due to

1. Damages caused in Transit
2. Inadequate care and/or neglect
3. Environmental and/or natural elements
4. Immersion in water, unless specified
5. Improper Installation/Storage and/or Maintenance

This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation and/or modifications have occurred. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc.... which affects the paint and/or parts. This warranty also does not cover any additional charges or installation, removal, disposal and/or shipping costs or consequential damage associated with any warranty claim



Alpine's **STREAM** pump



E INSTRUCTION FOR USING ALPINE'S STREAM POND PUMPS:
 ALPINE'S STREAM POND PUMPS are quality products, designed using the very latest technological developments.

The pumps are suitable for use in ponds, aquariums, fountains and filter systems. The pumps have been developed on the bases of the so-called synchronous technology, whereby, the electrical parts are fully encapsulated in epoxy resin.

i USE
 The pumps have an economical, powerful and reliable motor. Alpine's Stream Pumps are equipped with a Pre-Filter, ~~which is not suitable for use in salt water.~~ It can be used vertical or horizontal.

⚠ OPERATIONS
 Read these instructions very carefully before you start. Never let the pump run dry. Place the pump at least 0.15 m and no more than 1 m below the water surface, on a stable that is free of sludge, sand and other debris. This pump is suitable for pumping water with a minimum temperature of 4°C (40°F) and a maximum temperature of 35°C (102°F).

⚡ SAFETY REQUIREMENTS
 The power supply must comply with the specifications of the product. If necessary, refer to your local electricity supplier's instructions for connection conditions. If the pump or power cable do not comply, do not connect the equipment! The pump must be connected to a socket with an inbuilt earth connection. An earth leakage circuit breaker (30 mA) must be incorporated to the circuit concerned.

Never pull the pump by the cable and never remove the pump from the pond by pulling on the cable.

Never remove the plug nor shorten the cable. Your guarantee is invalidated if you do not comply with the above.

Keep the connection (plug and socket) dry.

The pump is not suitable for use in swimming pools. Swimming ponds or other situations where persons could make bodily contact with the water. Always switch off the power before cleaning the pump or carrying out pond maintenance. The electricity cable cannot be replaced. If the cable becomes damaged, you must dispose of the pump.

U.K.: This pump is intended to be used with either a weatherproof cable connector or permanently connected to the fixed wiring of the main system other than by means of a plug and socket. For this a double pole switch with at least 3 mm contact gaps is required. The cores in the supply cable are colored in accordance with the following code: brown = live; blue = neutral; green/yellow = earth.

🔧 MAINTENANCE AND CLEANING
 The pump does not require lubrication or special maintenance. All that is required is to check the filter chamber from time to time and clean it if necessary using clean water. If the pump chamber is very dirty, you will have to clean disconnect it from the motor element (bayonet connection) and carefully remove the motor. Once you have cleaned the pump re-assemble it in reverse order. Cleaning frequency will depend on the conditions under which the pump is used.

Do not allow the pump to freeze up in the winter, therefore make sure you remove the pump from the pond and store it in a frost-free place, e.g. in a bucket of water.

The pump must not be allowed to run dry as this can cause it irreparable damage.

TYPE	PAD400	PAD550	PAD900	PAD1500
Art. No. USA Plug	PAD400	PAD550	PAD900	PAD1500
GPH	400	550	900	1500
Power Supply	120v-60Hz	120v-60Hz	120v-60Hz	120v-60Hz
Electricity Consumption	25 Watts	45 Watts	60 Watts	99 Watts
Max. Head	8'2"	9'8"	11'4"	13'1"
Outlet	1/2-3/4"	1/2-1"	1/2-1"	1"
Cord Length	16ft	16ft	33ft	33ft