

# Limited Warranty

Thank you for choosing an Alpine product! We aim to provide you with products including Fountains, Birdbaths, Statuary, Pond Supplies and more, all constructed from the highest quality materials. In the event that we do not meet your expectations, we will repair or replace, at our discretion, your product, with the purchase date clearly indicated, if necessary. A valid proof of purchase, with the purchase date clearly indicated, is required to help distinguish the merchandise. Please read the information below for a detailed description of the limited warranty.

- **Water Damage**

Alpine products are not manufactured to withstand freezing temperatures. Storage that allows water to freeze within a product, due to user negligence and will, therefore not be covered. The use of harsh and/or caustic cleaners can affect the paint or finish. The use of such additives/cleaners, will also void the warranty. It is normal for some splashing to occur and the responsibility of Alpine Corporation.

- **Paint & Color (Retention and/**

The use of water will cause natural erosion to the product. The paint is designed to resist fading and discoloration. As with any product, all finishes with time will gradually fade and discolor. The warranty will only cover against severe or complete fading within the first year from date of purchase with the above exclusion.

- **Procedure/Service**

Should a warranty/claim be needed, you should contact the retailer from whom you purchased the product. If that is not an option, you can contact Alpine Corporation at [www.alpine4u.com](http://www.alpine4u.com). When contacting Alpine Corporation, you must be prepared to show proof of purchase, provide photographs and any other information needed to validate your claim. This may be necessary to distinguish between a partial or complete replacement of a defective product. The warranty does not cover any items with multiple parts; the warranty will ONLY cover the individual component of the unit/item that may be defective. Replacement parts can be made available to a consumer through the original selling party, or an approved parts retailer. If this is not an option, contact our customer service department.

- **Not Covered Under Warranty**

The limited warranty will NOT cover cases of damages due to:

1. Damages caused in Transit
2. Inadequate care and/or neglect
3. Environmental and/or natural elements
4. Immersion in water, unless specified
5. Improper Installation and/or Maintenance

*This warranty is void if the product installation and/or modifications have resulted in freezing water damage, hard water deposits such as bleach, chlorine, or other additives such as bleach, chlorine, does not cover any additional consequential damages.*

*by accident, misuse, negligence, improper installation, or any and/or all defects arising out of the product. This warranty also does not cover removal, disposal and/or shipping costs or any warranty claim.*

# Information

A range of products are constructed to meet our usual standard of product. A valid proof of purchase, with the purchase date clearly indicated, is required to help distinguish the merchandise. Please read the information below for a detailed description of the limited warranty.

Improper use and is considered "hard water" to keep the unit clean, please note: for fountains, splashing is not the

can be touched up against breakdown of color. The warranty will only cover against severe or complete fading within the first year from date of purchase with the above exclusion.



## WIN730 Rainforest Waterfall Fountain with LED Lights

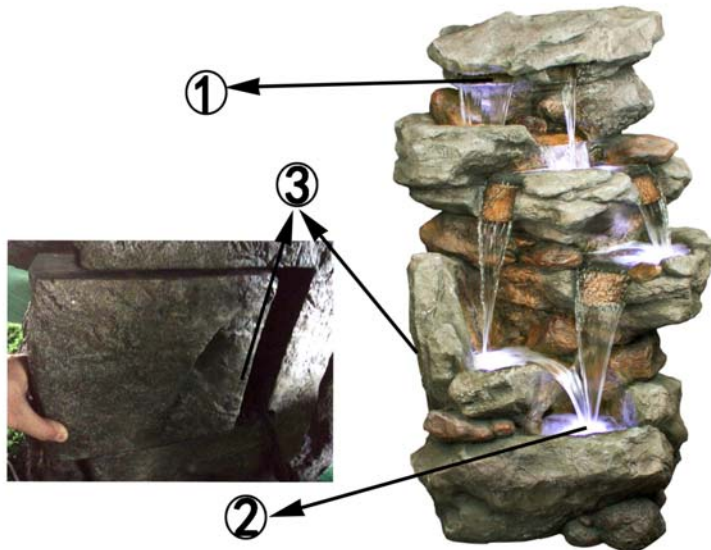


## Assembling & Using Your Product

Unpack all components carefully. Please check to ensure all parts have been removed from the packaging. Some splashing may occur.

### Components:

- Fountain
- LED Lights
- Submersible Pump
- Transformer
- Back Cover



### Assembling:

- Connect the vinyl tubing to the water pump from inside the fountain. Adjust the flow control to the lowest setting to avoid splashing until the fountain is completely assembled.
- Connect the LED light strands found inside the fountain to the transformer.
- Gently pour water into the fountain, being careful not to overflow and cause splashing. Make sure the water completely submerges the pump and the water runs clear during operation. Plug the transformer and pump cord into your local power supply. Make sure that there is no water around the transformer and always keep the power source in a dry place.
  - NOTE: We recommend that you use distilled water to prevent scale build-up. The first time you operate the pump it can take up to 5 minutes for the air to be completely expelled and water to begin flowing properly.

## Trouble Shooting & Caution

If you have any questions and/or problems, please contact the retail store you purchased this fountain.

- **If your pump fails to run**
  - Check the circuit breaker or try a different outlet to make sure the pump is receiving electrical power.
  - Check the pump discharge and tubing for any kinks and/or obstructions
  - Any buildup obstructing the water flow can be flushed with a garden hose
  - Check the rotor by removing the front cover & plate to access the impeller area. Turn the rotor and make sure that the rotor is not jammed or broken
- **If your pump “spews”**
  - Check the water level to make sure the pump is completely submerged and there is enough water in the basin to operate your fountain. Not having enough water will cause your pump to spew
- **If your pump is making abnormal loud noises**
  - Disconnect the pump from the electrical power supply and remove the front cover & plate
  - Carefully grip the impeller and gently pull the impeller/rotor assembly out of the pump housing
  - Rinse the impeller/rotor assembly and clean the cavity with clean water. If breakage or damage is found, contact your local retailer for part
- **Fountain Care**
  - We recommend to use Alpine’s all natural cleansing formula to eliminate foam, lime scale and calcium buildup, fight mineral deposits, leave water crystal clear, help prevent staining, remove organic contaminants and treat discolored water. This formula will help prevent pump damage due to hard water build up.
    - For small sized fountains holding water up to 7liters of water, we recommend Alpine Item # PPL100
    - For larger sized fountains holding water over 7liters of water, we recommend Alpine Item # PPL102
    - For more information please visit [www.alpine4u.com](http://www.alpine4u.com)



- **Caution**
  - **Always unplug the pump from the electrical outlet before cleaning & handling**
  - **Uses with clean water only, do not place the fountain and/or parts in any other liquid.**
  - **Periodically change water & clean the pump to keep free from micro-organisms**
  - **Disconnect and store the unit in a dry place if not in use for an extended period of time**
  - **Do not operate with water above 90°F or 30°C**
  - **Do not lift, carry or pull the pump by the power cord**
  - **Do not exceed the maximum voltage & wattage on transformer**
  - **NEVER LET THE PUMP RUN DRY**